

Technology Insider

Insight for Business Applications from KTL

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In This Issue

[CustomerSource Search](#)

[Upcoming Events](#)

[Monthly Partner Preview](#)

[Payroll Tax Updated for GP 9 & 10](#)

[GL Summary Balances](#)

CustomerSource Search Results:

First and foremost, you are using CustomerSource...right? This password protected site is packed with product information, online training, and hot fixes (just to name a few). If you are a current Dynamics user and are up to date on your annual enhancement, please make sure to take some time and familiarize yourself with this site. Contact your Dynamics Partner if you need help setting up your CustomerSource account.

Now that you can access the site we need to make sure you are getting the most out of optimizing the search feature CustomerSource uses. This website uses document-filtering pages for selected content categories (News and Events, Downloads and Updates, Documentation, and Product Information), which means you can filter your search by local site, language, and Dynamics product.

So in order to make sure you only see results in your native language that

Dear Timothy,

Welcome to the August edition of the KTL Technology Insider. We are in the middle of summer and hope you are surviving the heat with the AC set to "arctic breeze."

The next few months are going to be an exciting time for both the Dynamics and Microsoft world (ie: Dynamics GP 10 service pack 4 and Windows 7) and it is our goal to make sure that you are in the know.

[Payroll Tax Update for GP:](#)

When is the last time you updated?

If you are on Dynamics GP 9 or 10 and have yet to updated your payroll tax, you need to navigate on over to CustomerSource and download the latest tax update for your system.

For those of you on Dynamics GP 9, [click here](#).

And for those users on Dynamics GP 10, [click here](#).

Microsoft has made this process fairly easy (with a nicely laid out 5 step design), but if you need some help, please let our support desk know.

[GL Summary Balances:](#)

Are they accurate all the time?

Have you ever had an issue with your GL Summary balances for either historical years or current years not being correct? Have you run reconcile, but still don't see the amounts in the Inquiry Summary window?

Here is a quick tip to fix the issue:

1. Launch Query Analyzer or Studio Manager (dependent upon which version of SQL Server you are using).
2. Create a new query window

pertain to the product you own, make sure the Local Site drop-down menu is reflective of the language you want, such as "Global English." Now you will need to select the "Country" for which you would like to search content. If you don't use this dropdown box, the Country setting will default to "All Countries" and list content in a variety of languages.

Upcoming Events

[Microsoft CRM Live - Workshop](#) - September 15th

[Prepare your Business Processes now for Future Growth - Webinar](#) - October 13th

Partner in the Spotlight

Are you looking to email or fax multiple Dynamics GP documents to customers, vendors, and employees in .pdf format?

Let us know if you would like to see a quick demo of Binary Stream's fully integrated eMailer Manager and see how you can reduce your time spent on document processing in GP.

3. Change to the company database you are having an issue with
4. Execute the following scripts to save your data
 1. select * into GL10110_BACK from GL10110
 2. select * into GL10111_BACK from GL10111

Execute the following scripts to delete the data (not to fear, the above script just saved your data!)

1. delete GL10110
2. delete GL10111

Log into Dynamics-GP and run reconcile for GL by going to Tools > Utilities > Financial > Reconcile. Reconcile data for each of your historical years starting with the oldest year. Then reconcile data for your open years starting from the oldest year.

Problem solved!

1,000 Concurrent GP Users:

How much can your GP system take?

Microsoft has published a White Paper documenting the successful Performance Benchmark Testing of Microsoft Dynamics GP 10.0 SP2 with SQL Server 2008 and Windows Server 2008! This paper describes the scalability tests of Microsoft Dynamics GP 10.0 SP2 running with 1,000 constant concurrent users in heavy transaction processing and analysis activity across various functional areas of the solution.

[You can download the pdf here!](#)

We would like to thank you for your continued support of KTL Solutions. We hope the information contained in this newsletter is valuable to you and your organization.

Sincerely,

Timothy Lally
KTL Solutions, Inc